

December 14, 2023

Dear Madison families,

We are very proud to be able to announce a new benefit for our students and families! Madison Consolidated Schools has partnered with <u>Care</u> <u>Solace</u>, an organization committed to mental health care coordination in order to calm the chaos of navigating the process of finding care for

mental health and substance use treatment providers.

Care Solace is a 24/7/365 organization with Care Companions that can support individuals in any language to help individuals quickly find treatment options matched to their specific needs regardless of the circumstance. Care Solace is a complimentary and confidential service provided to staff, students, and their families by our district.

Care Solace can help individuals locate care regardless of insurance. They can connect to care with any coverage including Medicaid, Medicare, and sliding scale options for those without insurance.

In just three easy steps, a Care Companion can assist with Screening, Matching, and Check-In throughout the process. Or if you prefer to locate your own provider, the service offers Care Match, a self-serve website to help you find services on your own.

Please take a moment to review these introductory materials and learn more. Care Match Overview

To get started:

- 1. Call 888-515-0595, OR
- 2. Visit <u>caresolace.com/madison</u>, OR
- 3. Contact your school counselor or school social worker who will submit a referral on your behalf.

We hope you find this service beneficial. Our goal is to support our families in as many ways as possible.

Dr. Teresa Brown

Please note: Care Solace is an optional service available and is not mandatory to use. Care Solace is NOT an emergency response service or mental health provider. In the event of a life-threatening emergency, please call 9-1-1 or the National Suicide and Crisis Hotline at 9-8-8.